



CASE STUDY

CipherLab RS50 Series Makes Postal Deliveries More Efficient and Reliable

Thailand Post Company Limited was established in 1883 which is a state-owned organization, providing postal services and bank services in Thailand. Today, Thailand Post has dedicated itself to be the leader in the postal business and providing fast, efficient and reliable services that meet the needs of businesses and all levels and corners of Thai society. With its comprehensive network that includes professional staffs, latest in communication technologies, over 1,200 post offices and 16 postal centres in Bangkok and the provinces, Thailand Post is confident in its ability to continue to prosper as an active player in the global postal system.



Thailand Post selected CipherLab's RS50 with Android OS system to replace the Windows devices to ensure efficient workforce and instant data transmission in delivering parcels. The RS50 is equipped with 4.7" HD display with signature capture capability on the touch screen, allowing deliverymen to validate delivery to a recipient. Additionally, with reliable Wi-Fi and LTE connections, the signatures and names can be instantly transmitted to the postal system to update delivery records and make them easily accessible to customer service. The 2D imager reader of RS50 can capture data in milliseconds even if the barcode is poorly printed or scratched. Built with IP65/67 protection and 1.8m drop resistance, deliverymen do not need to worry about the device getting damaged or rain drops causing malfunctions.

Along with the hard work of our partner, this project has resulted in a total of 18,000 units of RS50 series successfully deployed to the post offices in 2018.

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